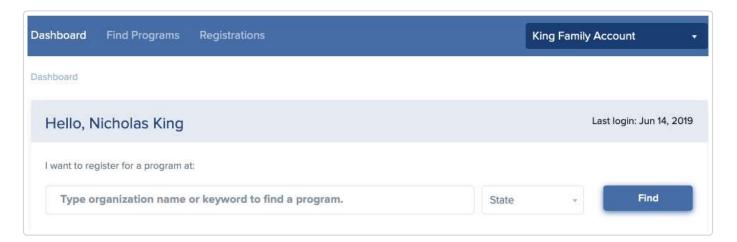
How to Register For The First Time

Important: FamilyID uses the latest technology, and outdated browsers may cause issues during registration.

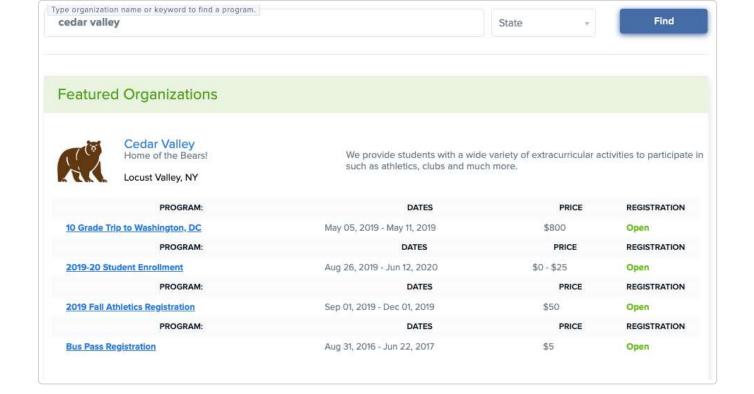
We recommend using the most up to date browser versions of Chrome, Firefox, or Safari to ensure the best user experience. You may experience difficulty using Internet Explorer and Microsoft Edge.

To Register on FamilyID For The First Time:

After creating a FamilyID account and following the emailed verification link, you will be brought to your **Dashboard.** Please type the name of the organization you are looking to register for in the search box that reads **Type organization name or keyword to find a program.**

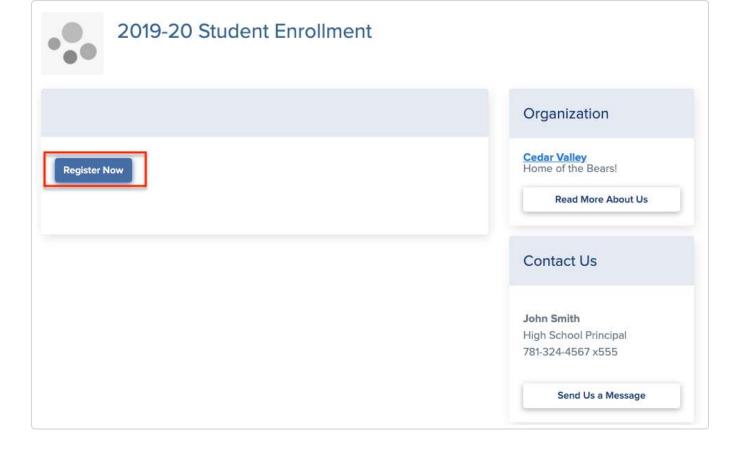


Find the program you are interested in and select the blue link with the program's title to head to the registration page.

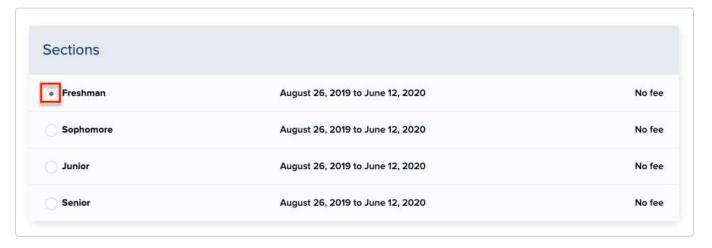


Note: If no blue links are available or you see a message that states **No programs are available by your organization** this means your organization currently does not have any open programs. You will need to reach out to them directly for more information on how or when you can register.

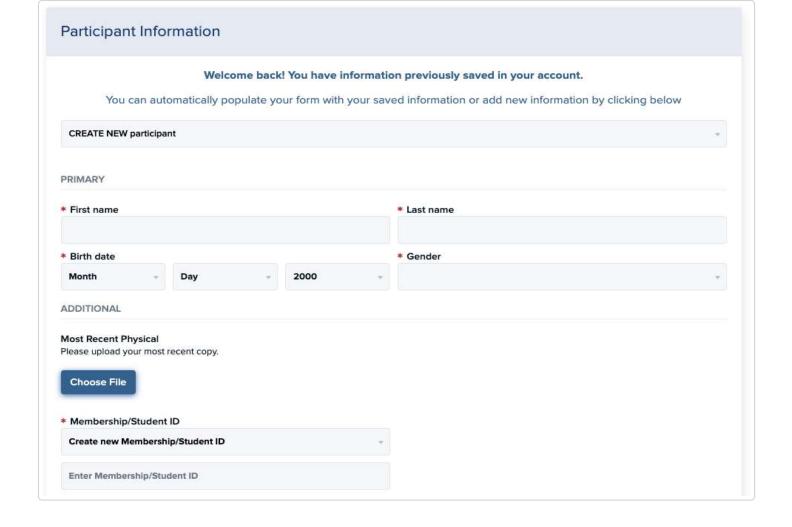
The program's landing page, or main page, will show a description of the program with a blue **Register Now** button located below. You can either select the **Register Now** button or just simply scroll down the page until you see the blue header that says **Sections** to kick off your registration process.



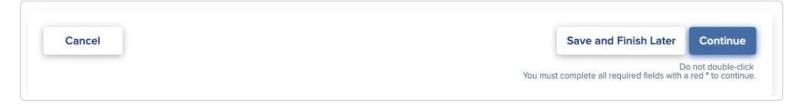
4 Select the **Section** of your choice.



5 Proceed to **Participant Information** and fill in all required fields on the form (anything with a red asterisk is required). The participant is the person who is registering for the program.

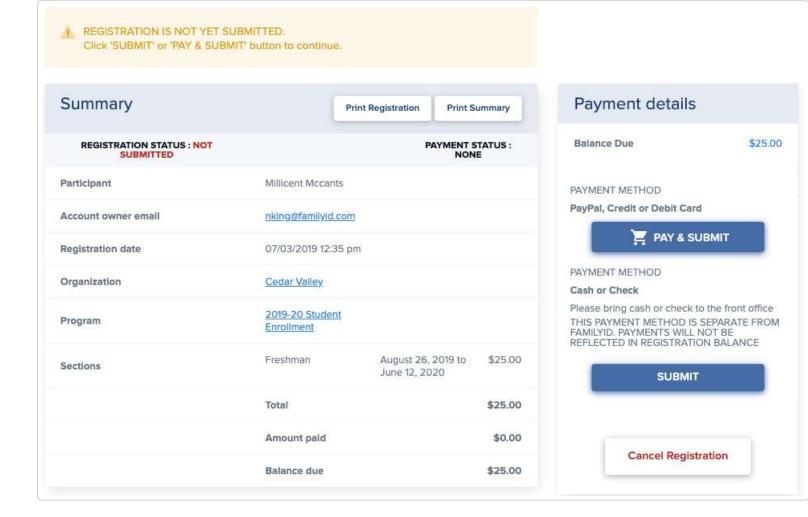


When you have completed the form, click the blue **Continue** button .



Note: If you have not completed all fields with a red asterisk the form will not allow you to continue and will bring you back up to the field you have missed. If you can not locate what is missing, please save your registration and contact us.

A summary of the registration will be displayed. In order to complete your registration, you will have the option to either select a blue **Pay & Submit** button (this option involves payment) or **Submit** button and complete your registration.

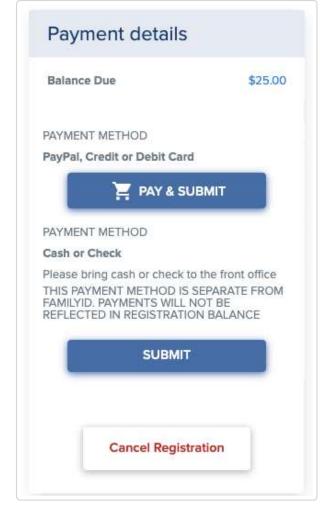


The blue **Pay & Submit** and **Submit** buttons are in an area that contains instructions on how to complete payment for your program if your organization is collecting fees. **Payment methods are created and managed by the organization**, not by **FamilyID**. **Please be sure to read the instructions near the blue buttons carefully.**

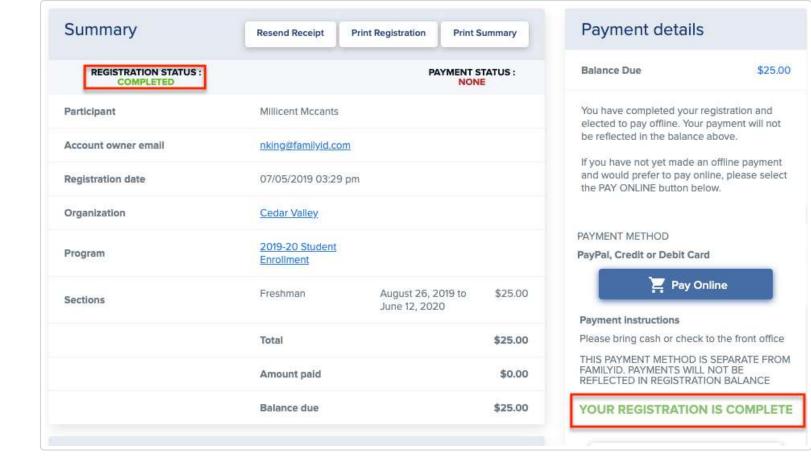
A Note on Payments

To complete the payment via a PayPal account, Credit or Debit card, select the blue 'Pay & Submit' button to proceed to payment and complete your registration.

If you are not presented with a blue 'Pay & Submit' button, but instead see only a blue 'Submit' button that may mean your organization is choosing to collect fees by cash, check money order, or another online system outside of the FamilyID platform.



When you have successfully submitted your registration, you will see a summary page of your registration that states 'REGISTRATION STATUS: COMPLETED'. You will also receive a confirmation email to the email address associated with your FamilyID account. Your information will now be saved in the system for future use.



Important: While your registration has been completed FamilyID, the organization you have signed up with will need to review the form. They will reach out to you directly if they have any questions.

You can also watch a short video on how to register as a new user on FamilyID HERE. (https://www.canva.com/design/DAEJfp6hEBw/At02KcDpULd_7FS7rsWnAA/watch? utm_content=DAEJfp6hEBw&utm_campaign=designshare&utm_medium=link&utm_source=publishsharelink)

Did this answer your question?





Last updated on October 19, 2021